

Brickfields Surgery

The Accessible Information Standard aims to ensure that patients (or their carers) who have a disability or sensory loss can receive, access and understand information, for example in large print, braille or via email, and professional communication support if they need it, for example from a British Sign Language interpreter.

This applies to patients and their carers who have information and / or communication needs relating to a disability, impairment or sensory loss. It also applies to parents and carers of patients who have such information and / or communication needs, where appropriate.

Individuals most likely to be affected by the Standard include people who are blind or deaf, who have some hearing and / or visual loss, people who are deaf blind and people with a learning disability. However, this list is not exhaustive.

• Do you have communication needs? Yes
No

• Do you need a format other than standard print? Yes
No

• Do you have any special communication requirements? Yes
No

• How do you prefer to be contacted?
.....

• What is your preferred method of communication?
.....

• How would you like us to communicate with you?
.....

• Can you explain what support would be helpful?
.....

• What is the best way to send you information?
.....

• What communication support could we provide for you?
.....
.....

Name: Date of birth:
.....

If you have a carer do they need communication assistance? Yes No

If 'Yes' what is your Main Carer's name:
.....

Do you consent to the practice contacting your main carer regarding your care?

Yes No

What is the best way to contact them?.....

Signed: Date:
.....

Please post or hand this form in to the surgery – thank you